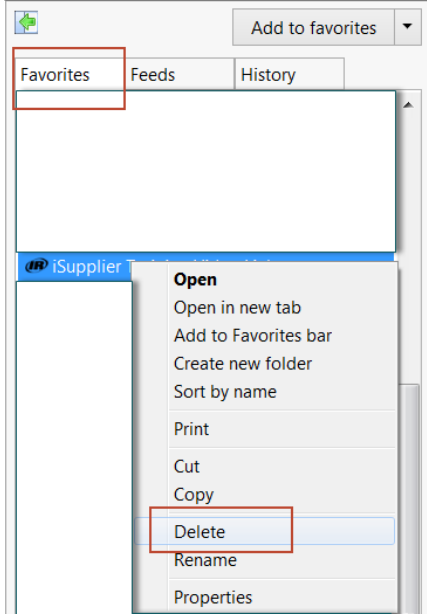
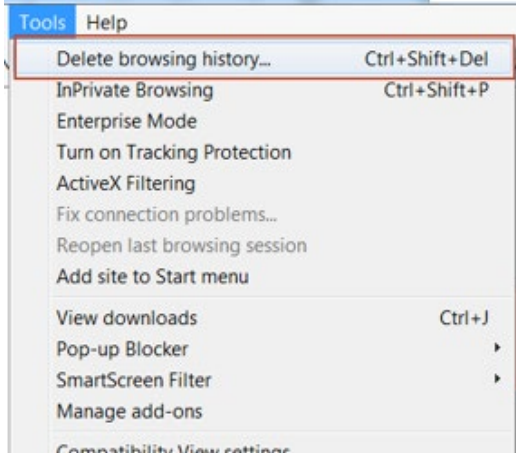


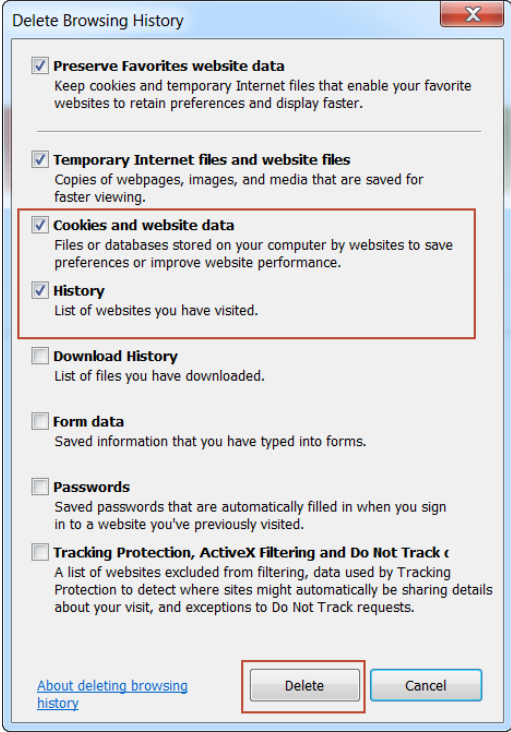

iSupplier Stuck in a Loop


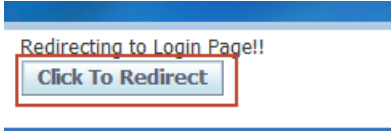
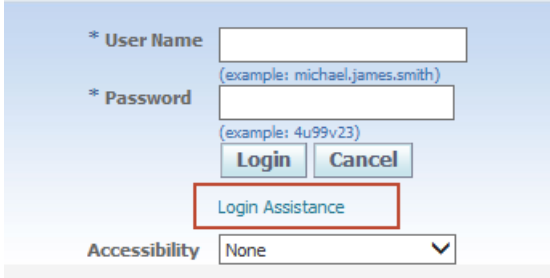
Contents

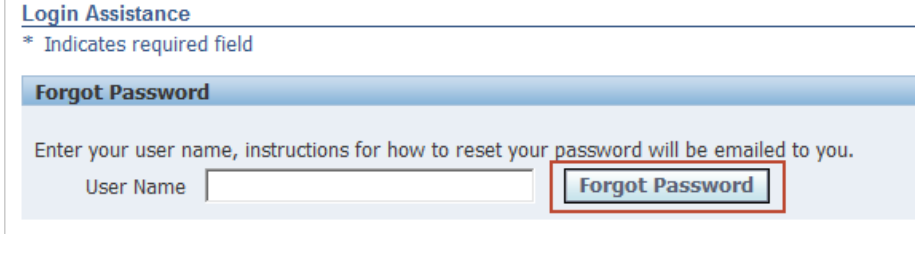
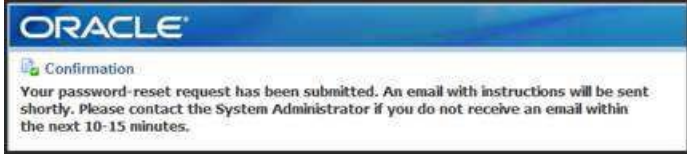



1.0 How to login When Stuck in a Loop 1

1.0 How to login When Stuck in a Loop

STEPS	DESCRIPTION
1. Stuck in a Loop	If you find yourself “Stuck in a Loop” or continuously Redirected to the login page you will want to follow the below instructions to get back into the system.
2. Delete Saved Links	<p>If you have the iSupplier link saved in your favorites you will want to delete it.</p>  <p>The screenshot shows a browser's Favorites pane. The 'Favorites' tab is selected and highlighted with a red box. A context menu is open over the 'iSupplier' link, with the 'Delete' option highlighted by a red box.</p>
3. Clear Cache/Cookies	<p>On your internet page click Tools, Delete Browsing History</p>  <p>The screenshot shows the 'Tools' menu in a browser. The 'Delete browsing history...' option is highlighted with a red box. The keyboard shortcut 'Ctrl+Shift+Del' is visible next to it.</p>

STEPS	DESCRIPTION
<p>4. Delete Cookies and website data & History</p>	<p>Make sure Cookies and website data & History are selected. Then click Delete.</p> 
<p>5. Close Internet Explorer</p>	
<p>6. Use new link to open iSupplier</p>	<p>Click the link which can be found on the iSupplier Portal page.</p>

STEPS	DESCRIPTION
	 <p> Global Supplier Quality Manual Terms & Conditions of Purchase Trade Compliance International Supplier Guide Supplier Diversity Environmental Compliance Statement Conflict Minerals California Supply Chain Act of 2010 Preferred Supplier Program iSupplier Portal </p>
7. Accept Terms & Conditions	
8. Click to Redirect	
9. Select Login Assistance	
10. Enter your username and	

STEPS	DESCRIPTION
<p>click Forget Password</p>	
<p>11. You will receive a confirmation that you will receive an email with instructions.</p>	
<p>12. Open the email and click the RESET_YOUR_PASSWORD hyperlink</p>	
<p>13. Update your Password and click Confirm Password</p>	
<p>14. Click OK on the confirmation page</p>	
<p>15. Login by entering User Name and Password and then click Login</p>	